

129 Residents participated in the survey.

Full data results can be viewed here <https://www.surveymonkey.com/results/SM-85KT6QDP7/>

Question 1

The following is a list of community events. Please rank each activity based on your interest of what events you'd like to have offered in Brighton Crossings.

- Summer's Farmer's Market
- Food Trucks
- Pumpkin Patch/Hayrides

Were the top three events selected by residents.

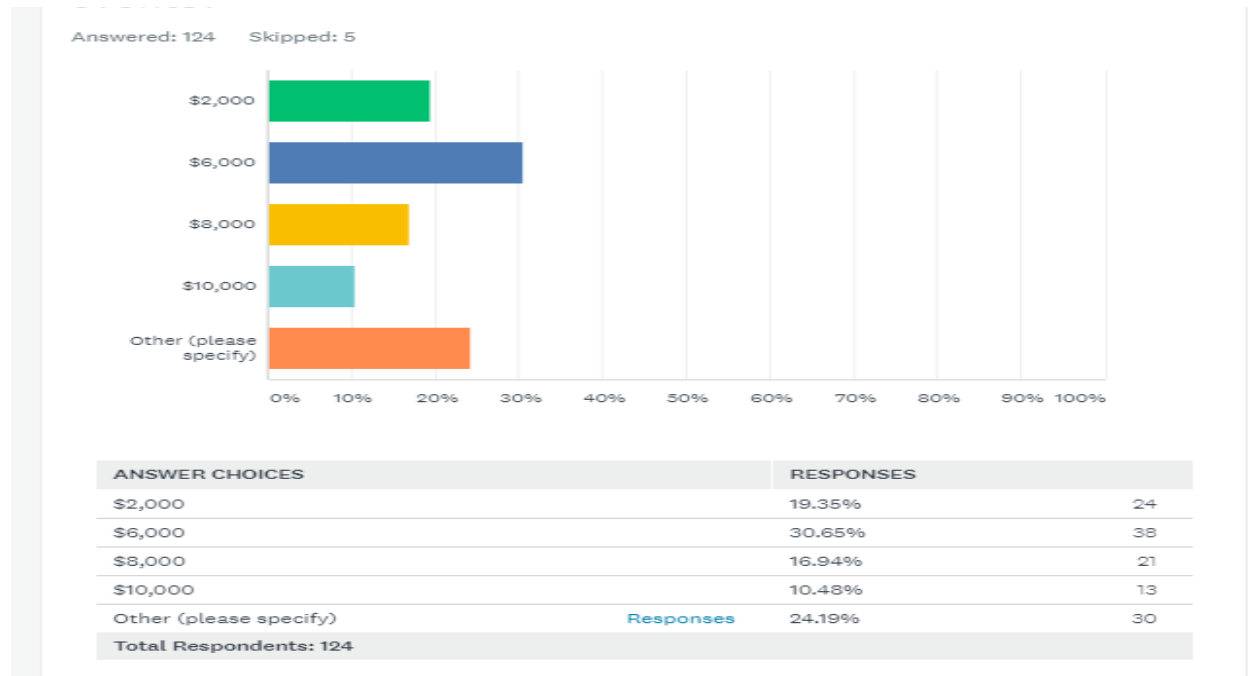
Question 2

What other events would you like to see offered in Brighton Crossings?

- Holiday Craft Fair
- 4th of July Bike Parade
- Book Club
- 5K Races
- Yoga in the Park

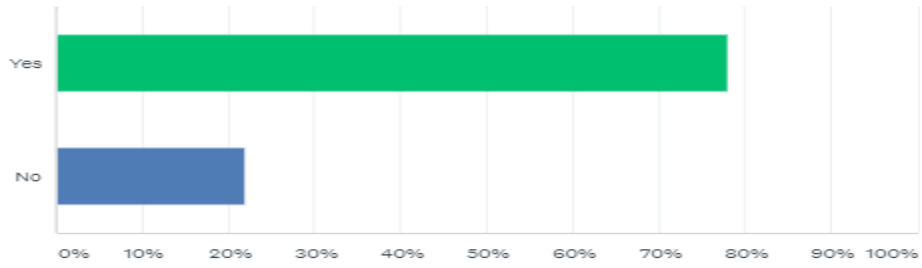
Question 3

How many dollars would you like the resident Social Committee to be allocated every year to plan and host events?



Question 4

Would you be willing to pay admission to any event and help off set costs?



ANSWER CHOICES	RESPONSES
Yes	77.95% 99
No	22.05% 28
TOTAL	127

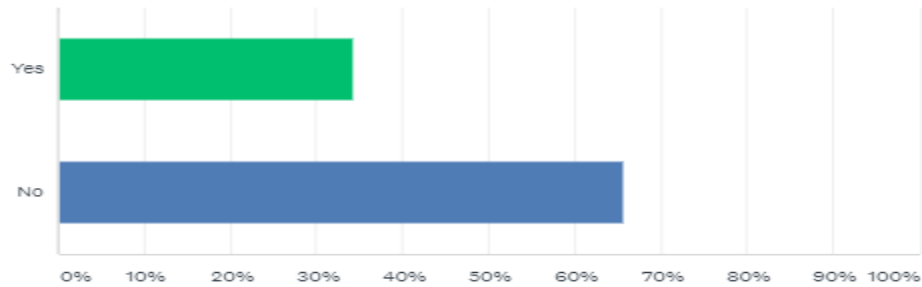
Question 5

If you answered yes to question 4, how much are you willing to pay for admission to an event?



Question 6

Would you be willing to volunteer with the Social Committee to plan events?



ANSWER CHOICES	RESPONSES
Yes	34.38% 44
No	65.63% 84
TOTAL	128

Question 7

Interested residents provided contact information for the social committee.

Question 8

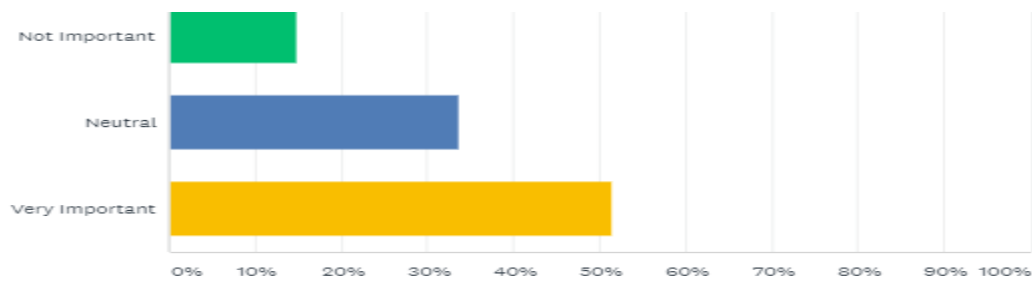
Please indicate the level of interest for each activity below.

The top three responses.

- Swim Lessons
- Youth Sports
- CPR

Question 9

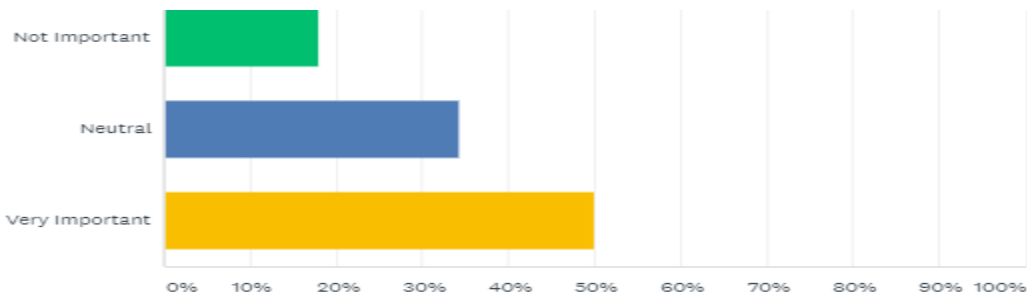
How important are annual flowers being installed once per year at the key entry points around the community? (paid for out of the Operation Board budget)



ANSWER CHOICES	RESPONSES	
Not Important	14.84%	19
Neutral	33.59%	43
Very Important	51.56%	66
Total Respondents: 128		

Question 10

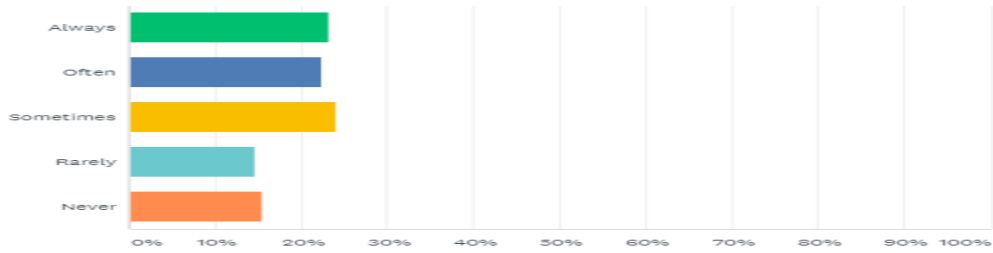
How important is holiday lighting and decoration at key entry points around the community? (paid for out of the Operation Board budget)



ANSWER CHOICES	RESPONSES	
Not Important	17.97%	23
Neutral	34.38%	44
Very Important	50.00%	64
Total Respondents: 128		

Question 11

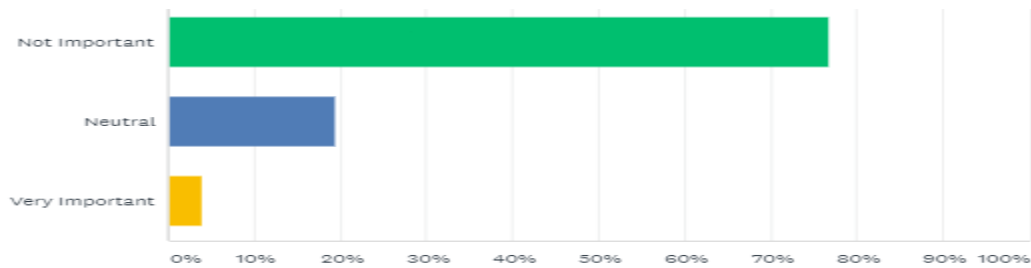
Would you utilize free little library book sharing boxes if installed at the Venture Center and Fitness Center? (no cost to Operation Board budget)



ANSWER CHOICES	RESPONSES	
Always	23.26%	30
Often	22.48%	29
Sometimes	24.03%	31
Rarely	14.73%	19
Never	15.50%	20
TOTAL		129

Question 12

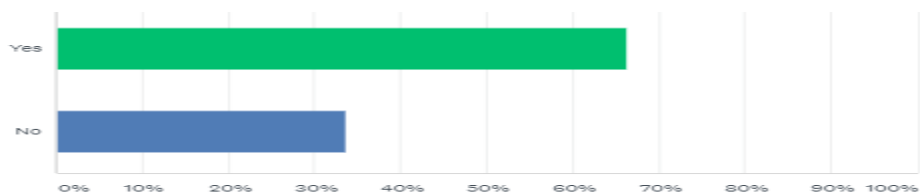
How important is the Brighton Crossings Quarterly Newsletter to be physically mailed to your home? (no physical mailings cost savings \$6,000 - \$8,000)



ANSWER CHOICES	RESPONSES	
Not Important	76.74%	99
Neutral	19.38%	25
Very Important	3.88%	5
TOTAL		129

Question 13

If you answered Very Important in Question 12, would you be willing to pick up a printed copy at the Venture Center and the Fitness Center instead of it being mailed directly?



ANSWER CHOICES	RESPONSES	
Yes	66.22%	49
No	33.78%	25
TOTAL		74

Question 14

If you could suggest one change to improve your experience as a home owner in Brighton Crossings, what would that change be and why?

Communication with management company

Transparency

I would like the dead trees replaced in the park across the street from my home. I requested removal and replacement and nothing happened. Money from HOA fees should first be allocated to the up keep and maintenance of the common properties, then to other social activities in the community

More social activities that people actually attend

Limit cars per household in front of homes

Freedom to use the pool when we wanted

speed bumps throughout community. People speed horribly. Specifically Tanner peak trail

Seniors on fixed income should be grandfathered in on the old HOA rates of \$180/qtr.

More strict warnings and penalties for those violating HOA policies/rules. HOA policies seem to be loosely enforced, and residents who uphold the rules are still being penalized with higher quarterly HOA dues. Many, if not all, of the recently increased HOA dues could be offset if more penalty fees were being assessed to those who do not comply with HOA rules. If nothing else, this would encourage everyone to start following HOA rules and policies more closely.

Get people to follow rules. I do

Fine people who's yards/porches/house are not up to HOA standards. Bring back the splash park. Set up a neighborhood market. (donations/exchanges)

I would like to see the greenbelt areas taken better care of (less weeds, better drainage)

Street parking, not blocking other people's houses

Keeping HOA fees low.

More group activities that bring people together.

Plant more perennials

Have the gym do a better job of maintaining and replacing missing gym pieces. I have told the gentleman who works there more than 5 times over the last 3 months a handle strap is missing and still not replaced. The tv's in the gym too need to be able to be changed on the channel. No one that works at the gym seems to know how to change the channels when you ask them. The pool open hours and time open each year would be great to see extended. Not sure why it takes 6 people working at a time to have our pool open then its only open for a few months regardless if the weather is nice earlier or later than current pool season timeline.

There's concern over some recent vehicle thefts along with door-delivery thefts. Security seems to be a greater concern than I would've anticipated when buying a home here.

I would change the process of applying for landscape approval. Dealing with the HOA to landscape has been an absolute NIGHTMARE! Dealing with them takes forever and they are little to no help when you ask them a question, yet they have no qualms handing out fines. They are absolutely terrible in every way possible.

Deactivate the gym access for all the people that keep breaking the mask rule and have more supervision around this

Not opening our pool to the community. Demanding unkept homes to remedy.

to utilize all the activities at the water park it hasn't worked since we moved here that's why we bought the house for our children to use it

This has been a tough year for many, if not everyone in the community, due to the pandemic. Perhaps coordination of community volunteer programs could help the collective?

better maintenance of the landscaping near walking trails, shared open spaces. Sprinklers never were run this summer, so everything is dead. mowing is sporadic and not very professional.

I love this survey, because I wish the board listened to the community.

Cut down on home vehicles parking in streets. Too many. Looks like a car lot. Be on top of regulations for outside homes. Be consistent on what you can and can't do.

Landscaping resources, landscape the walkway between Iris and gamble oak. Love the food trucks

Better care of green belt areas and common grounds with grass. Green belt hasn't been watered for over a year. Weeds are everywhere and not controlled /cut down. Why is there grass on a corner and few feet away on same corner a weed-infested area? Anyone driving thru community can see neglect!!!

night patrol

Please deal with the people who blatantly neglect their properties.

Lower fees. I pay for a pool I couldn't get a reservation for. I'm not sure what else my money goes to? Annual flowers? Plant perennials.

Don't charge residents for a dead tree violation when there are many dead trees that the HOA is responsible for that are also dead. Maybe don't raise operation fees in a pandemic when amenities are closed and landscape looks horrible.

Stop nit picking on the people's yard and concentrate on the ones that have more issues going on.

Be much more flexible with front yard tree maintenance, removal and replacement. With COVID revenue restrictions it's not very feasible to demand replacement when money is very tight. Threats and monthly fines do not go over well in this COVID crisis.

Overall improvement of traffic safety around and within the neighborhood. Excessive speed is common. Need speed signs, including electronic to slow down the traffic.

More trash bash days or dumpster containers to keep the community clean.

The decision for the placement of the trees so close to concrete and sidewalks almost guarantees that there will be heaving issues as they grow.

Eliminate the operations board because it is run by socialists who want to take my money for their pet projects. Fees were reasonable when we moved here in 2004, now they are exorbitant. We don't need all these facilities and programs. If others want them, let them pay for them but don't make me.

Security patrol

strict enforcement of covenants (lawn mowing and taking care of weeds; parking large work trucks in driveways)

-The HOA should actually make sure that yards are kept up with and broken down vehicles aren't being stored on the street. -Common Area sprinklers should be watering the grass, not wasting thousands of gallons of water on the street & sidewalk.

Our fees doubled why would any of the flowers or lights be cut and why would we pay admission?

More transparent with how things are run

Trash and debris in the neighborhood from the builders. Way too many cars parked on the streets and not in their garage or driveway.

Better maintenance of landscaping along 168th between 50th and Willow Oak. Trees were planted, but the section along the fences are weeds that are not maintained

Can the Venture Center flyer be emailed?

More freedom of yard design and choice than paying a review committee to approve every detail.

I appreciate that the pool was open this summer at all. I'd love more access to it when possible. Though I understand why it was not.

The off leash dog park is a huge issue. People are letting their dogs run off leash outside the dog park in the green space. Everyone seems to think they have a good dog when reality is dogs are going to do what they are going to do no matter how well trained. Something needs to be done about this especially since there is a play structure near one of the green spaces where people are letting their dogs run loose near the dog park. Some of the dog breeds running off leash in the green space where they should be leashed are aggressive breed dogs and while the owners may feel their dogs are fine if they are unleashed they have no way to control them. That area is now dangerous and there are a lot of people in the community that avoid it because of the off leash pets. People in the community pay a lot now to the metro district we should be able to fully enjoy our community and we are not being allowed to.

A lot of people speed down the main roads (Gamble Oak) and I think that is unsafe for families with young children; It would be nice if we could somehow slow them down.

I think with the amount of homes in this neighborhood our dues should not be \$85 a month for each household. The increase in homes should bring that cost down. I certainly hope our taxes stop going up.

Lower HOA fees

Better kept open spaces between the homes. They are overgrown with weeds

N/A

Lower HOA fees

HOA fees are ridiculously high. If people want to pay more for community events than they can pay more if they use those services. Not every member can and will participate therefore should be able to opt out on paying high HOA fees.

That suggestion are actually considered. Also plant perennial plants at entrance as and be done with it. Lawn service of public entrances and greens every other week!

Have the pool open during the weekdays, even when kids return to school, maybe with a lower census. I would like to meet the ladies there for a girls day, without kids!

No changes right now

Hot tub at pool open year round Youth sports Spin classes

Neighborhood competitions for home decor. Holiday or otherwise.

More activities. Better use of money/fees

Lower dues

Fix or abolish exterior change approval process.

I feel like so many new people have moved in and need to have maybe block parties to get to know our neighbors. After all of the construction need clean up days.

Would love opportunities to gather and utilize the venture center. I know it's hard with COVID, but would things like wine tasting event or ladies bachelor watch party, or coffee/donuts to socialize. Ways to meet neighbors would be awesome.

Let everyone use all the gym equipment

Continuing to be able to afford living here. Everything keeps getting more expensive.

Just moved in and don't know

Get rid of the YMCA!!!! What a joke!!!! Look at the money and management!

Community watch or security and fix the splash pad

Enforcing maintenance/landscaping of common areas, including entry points, to the same degree as they are applied to homeowners. There are multiple public areas that are overgrown and not maintained, giving the community an unkempt look.

Streamline HOA/metro district

We miss the splash pad so much, I would love to see it fixed.

Just moved here, unsure

More cleaning wipes at the fitness center. I'm not sure if this has been addressed because of COVID but pre-COVID there were never enough.

More street lamps and changing bulbs that have burnt out.

Get rid of Pinnacle!

Speed bumps along Longs Peak st to slow speeding.

Allowing me to park my camper long enough to pack it up (24 hrs) without getting a ticket. Lower HOA fees

The MD needs to stop forcing its interests on homeowners. If we want to do something we can pay for it as participants.

Less cost in hoa fees

Nothing! We love it here

Holding all construction companies accountable for keeping our public streets at their sites clean and free of car-damaging debris at ALL times - no exceptions!

Getting rid of the HOA yard design requirements. I hate that my neighbors and I are policed on the numbers and types of plants in our yards and can't pick our own paint colors etc. Its an unnecessary burden and erodes the sense of community to give some power over others in terms of what they can do to property they own.

Find ways to clean up the yards of those that don't take care of theirs. There are a few disgusting yards in the neighborhood

The fees are high for amenities that are difficult to use. This is my first year at BC and between the high taxes and high resident fees I don't believe I'll be here more than 2 years. BC has great residents and great potential but the Metro District is charging way too much for what we're getting in return and

residents seem to have zero voice. I purchased a Brookfield Home that is poorly built and had hoped that the community benefits would help to offset that disappointment but so far I can't identify one positive. I wouldn't recommend this community to anyone, especially if they are moving for the amenities.

Nothing I can think of at this time.

Not sure

Chelsey could quit yelling at us in the community meetings. And maybe instead of wasting everyone's time with the Metro District 101 in every meeting they could put that at the end for those who want to stay.

Question 15

Do you have any other comments, questions, or concerns?

Stop spending money on unnecessary things

Thanks for doing your best!

stated above in #14

Only comment is wished you would have allowed walk-ins at the pool earlier in the summer. Too often there were spots open. I understood the policy was for the pool due to COVID

Speeding cars are very bad

SPEED BUMPS

Our mail boxes are surrounded by weeds. Why do you let this area look so sloppy and unkept?

HOA should realize that's people are struggling with Covid, unemployment and or lower wages. Be frugal and keep costs low.

I am more than happy to get involved and help out. Call or text me anytime. I'd love to be more involved
Jason Bolstead 5540 Juniper greenbelt - I raised comment at community meeting, and Chelsey advised she had a mtg. later this week to address, but we need a tree. Truly, it doesn't appear that one has ever been installed. greenbelt - I am okay with "natural grasses"; however, the green belt between my house and neighbors was broadleaf weeds, thorny brush, and trash. After 6-months of no action subsequent to buying the home, I am just disappointed. Other greenbelts have natural grasses that are pleasant to view and not as weedy or with as much trash. sidewalk - The ability of the builders (Dreamfinders) to plant an Autumn Blaze Maple along the sidewalk-to-road space is shocking. This is a non-preferred tree as listed by the City. How is this allowed? Also, how come a more friendly option that has deeper roots and doesn't destroy the sidewalks wasn't required? disc golf course and park build out - Chelsey advised she's send the plans for the course layout as I have concern if an 18-hole course is installed. Consideration should be given to using chime poles as a lesser noise option, and hopefully a sufficient tree line will be installed to protect adjacent houses. However, I look forward to the park development as a great next addition to the neighborhood

Yes, make it easier to approve landscaping in Brighton Crossings! Other than that, I'm happy with the neighborhood and absolutely love the Venture Center

Take away the gym access of the people breaking the mask rule, and have more supervision around this

When will the water park be fixed

Would like to see better care for the common areas that are not parks. Particularly, the easements between Gamble Oak and Iris Streets.

Thank you for asking for opinions

Would like to see annual budget before it is approved. Does the board actually investigate and question all expenses and pursue other vendors that might cut costs?

A thought - trees are required in the tree lawns, but so many are dying off. What if the board helped organize a group purchase that would result in savings to the homeowners.

reread #14 and take heed of home owner concerns.

Thank you for all of the people volunteering!

I LOVE the food trucks.

The operations board are despicable and disgust me with how they have skyrocketed fees to pay for facilities and programs we don't need. They have ruined my opinion of Brighton Crossing, and I will now never recommend the neighborhood to anyone. I don't know how they live with themselves.

Thanks for all your hard work!

Concerned about Bristlecone entrance. King Soopers does not take care of the property behind the store. It needs mowed and has tall weeds. This is a very busy, main entrance into the community. Could the developer purchase that piece of property, install the neighborhood signage, and maintain it? The multi-family lot across the street from the gas station would be a great place for the beautiful townhomes that are going in to our community. It would be nice if that area was finished, including widening Bristlecone at Bridge and adding better turn lanes. Thanks for giving me the opportunity to comment!

I do feel that the increase to the dues was pretty extreme, and would love to have a little more input into what we spend on. Hopefully this survey will be considered.

Please make the meetings later in the day to allow for more to attend. Also, loosen up some of the extremely stringent restrictions on what we can do with our own yards. I would like to see more community involvement activities for different age groups. Also, let the homeowners actually have a voice instead of condescending them and shutting them down. We do not want to be in debt as a community that we will never be able to repay in any of our lifetimes.

It was really crappy to allow the sales of the rental homes within our community when our homes were originally sold to us and we were told this was not going to be a rental community. It even at one time said in the HOA documents that the houses were not to be bought to be used as rentals if I remember right so to them turn around and allow the rentals is just wrong.

We are new homeowners in this neighborhood and feel like the HOA is very strict on what they allow and don't allow. We've never experienced this strict of a HOA before. I hope this doesn't ruin our living experience here.

Year around hot tub would be nice

I wish metro district had homeowners on the board, and would actually listen to homeowners.

I would like to reduce the HOA fees back to what they were, even if that means less fanfare. Our taxes are already so high, the HOA fee being low was something we appreciated about living here.

Finish recreational area across from pool so kids have things to do outside when pool is closed

Get spending under control.

Thank you for asking our input!

Let everyone use the gym equipment. People use them anyways so just make them aloud.

Need to take into consideration what we pay, for hat we want money spent on be transparent!

Please fix the splash pad. It cost the community a significant amount to open the pool all summer at very limited capacity but we can't afford to fix the splash pad for the kiddos?

I have concerns directly related to increasing HOA fees, when no additional services are provided and existing services purported to be provided are not consistent (i.e. public space maintenance/access, trash, HOA enforcement of guidelines).

I appreciate having input. I wish the meetings were more friendly.

Because an HOA is in place: Dog barking policy; parking on the street in front of others homes policy; fireworks area for fireworks popping (instead of next to expensive cars parked on the street), Reference manual would be nice for new homeowners

Too dark around foundations academy. Would like to see more street lamps out for late walkers and kids playing

You guys do a GREAT job. Thank you.

Hold the builders and project managers accountable as much as you do the home owners for land scape, weeds, and trash

Nope

I appreciate that you quit watering the weeds. Now let's xeriscape those vast expanses of grass that are only used for dog toilets anyway. Anything to save more water. We aren't in a drought, this is normal. Our climate is semi-arid and we need to accept that. I think you've done an amazing job overall in this crisis - thank you.

Adult events would have greater attendance if beer and wine were available for sale and that would help to raise money for the Metro District as well.

Selling my house!